

Beyond the Box, LLC

Statement of CPNI Procedures and Compliance

Set forth below is a statement summarizing the policies and procedures of Beyond the Box, LLC ("Beyond the Box") which ensure adequate compliance with the Federal Communications Commission's ("FCC") CPNI regulations. See 47 C.F.R. § 64.2001 et. Seq. Beyond the Box provides telecommunications services predominantly to other telecommunications service providers for use in operating call-centers and similar high-capacity networking and communications operations. Consequently, Beyond the Box does not have a "subscriber" relationship with residential end-user customers.

With regards to wholesale carrier customers, Beyond the Box typically does not obtain the end-user customer's billing name, address or telephone number, or any other information that relates to the quantity, technical configuration, type, or location of a specific end-user customer's service. In a limited capacity, Beyond the Box may provide services directly to end-user call centers. These call centers are all enterprise customers. In these instances, Beyond the Box has very limited access to call-center data which might be considered CPNI, and never has access to CPNI of call-center customers or clients. Beyond the Box provides no services to any residential end-users.

Beyond the Box may obtain certain call detail information concerning calls routed through its carrier-to-carrier services or through call-center customers. Because Beyond the Box does not use any call detail information that it obtains in the course of providing those services to attempt to market telecommunications services to the general public or any end-user customers.

Moreover, the call detail information obtained by Beyond the Box is not made available to end-user customers or third parties over the telephone, online, or in retail stores. However, such information may be disclosed: (a) in response to a proper subpoena, court order or other judicial process; or (b) to the transmitting or receiving carriers for billing- relating purposes.

Beyond the Box safeguards from improper use or disclosure by employees the call detail information that Beyond the Box obtains in providing its carrier-to-carrier services. Access to call detail information is limited to certain employees, and those employees are trained to protect call detail information from improper use or disclosure and informed that failure to protect that information will result in appropriate disciplinary action. In addition, Beyond the Box has programs and procedures in place to discover and protect against attempts by third parties to gain unauthorized access to Beyond the Box computers and call detail records. In the event of unauthorized CPNI access, Beyond the Box will notify the requisite law enforcement agencies, and the customer when possible.

Beyond the Box did not have any breach of its call detail records during the past year, nor has the company received any customer complaints in the past year concerning the unauthorized release of or access to CPNI. Beyond the Box has processes and procedures in place to maintain records of any security breaches and to notify affected carriers and law enforcement of such breaches. Finally, the company has no information, other than information that has been publicly reported, regarding the processes that pretexters or data brokers are using to attempt to access CPNI.

Beyond the Box, LLC

Annual CPNI Certification
47 C.F.R. § 64.2009(e)
E Docket No. 06-36

COMPANY NAME: Beyond the Box, LLC
REPORTING PERIOD: January 1, 2014 – December 31, 2014
FILER ID: 829019
OFFICER: JJ Knoll
TITLE: Partner

I, JJ Knoll, hereby certify that I am an officer of Beyond the Box, LLC ("Beyond the Box") and that I am authorized to make this certification on behalf of Beyond the Box. I have personal knowledge that Beyond the Box has established operating procedures that are adequate to ensure compliance with the Federal Communications Commission's rules governing Customer Proprietary Network Information ("CPNI"), to the extent that such rules apply to Beyond the Box or to any of the information obtained by Beyond the Box. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining the procedures Beyond the Box employs to ensure that it complies with the requirements set forth in 47 C.F.R. § 64.2001 et seq. of the Commission's rules, to the extent that such requirements apply to Beyond the Box or to the information obtained by Beyond the Box.

Signed: 
On behalf of Beyond the Box, LLC

Date: 2/20/15